



COVID-19 TESTING FAQ SHEET

carroll county

	Memorial Hospital	Saco River Medical Group	White Mountain Community Health	Cranmore Health Partners Urgent Care	Huggins Hospital	CVS
Location and Contact	3073 White Mtn Highway North Conway, NH 603-356-5461	7 Greenwood Avenue Conway, NH 603-447-3500	298 White Mtn Highway Conway, NH 603-447-8900	1857 White Mtn Highway North Conway, NH 603-730-5356	240 South Main Street Wolfeboro, NH 603-569-7500	1351 White Mountain Highway North Conway, NH 603-356-6916
Hours of Operation	Primary Care: Monday-Friday 8:00am-6:00pm Sat. & Sun 12:00 p.m.-1:00 p.m Emergency Room: Open 24/7 Testing Center 8:00 a.m.-6 p.m. 7d/week	Primary Care: Monday-Friday 8:00am-4:30pm Walk-In: Monday-Friday 8:00am-6:00pm Saturday 8:00-4:00 Sunday 9:00-1:00 (Sunday test results come back on Tuesday)	Monday-Friday 8:30am-4:00pm Saturday & Sunday- Closed	Monday-Friday 9:00am-5:00pm Saturday & Sunday- Closed	Open 24/7 See information on testing hours.	Sun-Sat 8:00 a.m. -10:00 p.m. Testing available 10 a.m.-7 p.m. by appointment
Testing Process *Always start by calling your Primary Care Provider or child's Pediatrician	Established Symptomatic Patients: Call PCP/Pediatrician for plan of caret. Same day appointments are available 603-356-5472 NON-Established Call to Schedule testing for BOTH symptomatic and asymptomatic Patients 603-356-0673	Established Symptomatic and Asymptomatic Patients: Call PCP/Pediatrician. Test scheduled or directed to Walk-In afternoon test scheduled between 2:00pm and 4:00pm. Non-Established Patients: Symptomatic patients will be screened by phone.	Established Symptomatic and Asymptomatic Patients: Call PCP for Telehealth assessment. Testing scheduled between 2:00pm and 3:00pm. Non-Established Symptomatic Patients: Call for telehealth appointment prior to being scheduled Non-Established Asymptomatic Patients: Call 603-356-0673 to schedule testing through Memorial Hospital	All patients seeking testing. Go to clinic and follow parking lot instructions. Testing available from 8:00 a.m. - 300 p.m. * \$50 clinic fee charged at time of test. Receipt provided to submit to insurance	All Symptomatic and Asymptomatic Patients: Call COVID-19 hotline at 603-569-7558 for assessment. Testing scheduled Monday-Friday between 1:00 pm and 4:00pm Symptomatic patients may be tested through the ER on the weekends.	Complete online request for testing and eligibility https://www.cvs.com/mi/nuteclinic/covid-19-testing Must be ages 10 and up Minors under 16 must be accompanied by an adult Test is self administered at drive thru with guidance from staff
Getting Results to School	Accessing Results: MyCharts patient portal up to age 12 or phone call within 72 hours. School Notification: Faxed with completed Release of Authorization. This is filled out at time of testing.	Accessing Results: Patient portal up to age 12 or phone call within 24 hours. School Notification: Faxed with verbal guardian consent or downloaded through portal and emailed by guardian.	Accessing Results: Phone call within 24 hours. School Notification: Faxed with verbal guardian consent. Contact clinic Monday morning if tested at Memorial Hospital over the weekend.	Accessing Results: Patient portal up to age 12, or hard copy at clinic, or phone call within 24-36 hours. School Notification: Guardian responsible for getting hard copy of results to school nurse.	Accessing Results: Phone call within 72 hours only if positive test. Negative test results can be obtained on patient portal School Notification: Faxed if Release of information completed Hard copy can be mailed. Digital copy can be emailed.	Accessing Results: Average turnaround is 3-4 days when results are ready a link to view them in MYCHART will be emailed to you. School Notification: Guardian responsible for providing hard copy of result to school
Payment	Insurance accepted. Co-pay may be waived. Uninsured NH residents may be eligible for coverage through the NH Department of Health and Human Services by going to NHEasy Testing or calling 1-800-852-3345					**Information subject to change check with facilities directly. Updated 12/8/2020